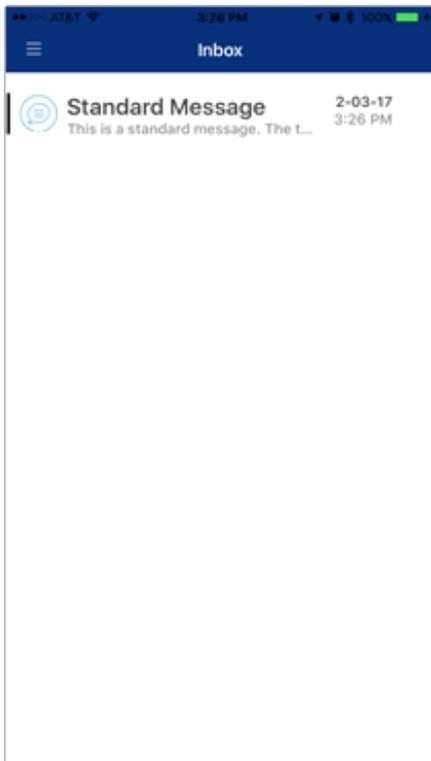


Message Push Notifications

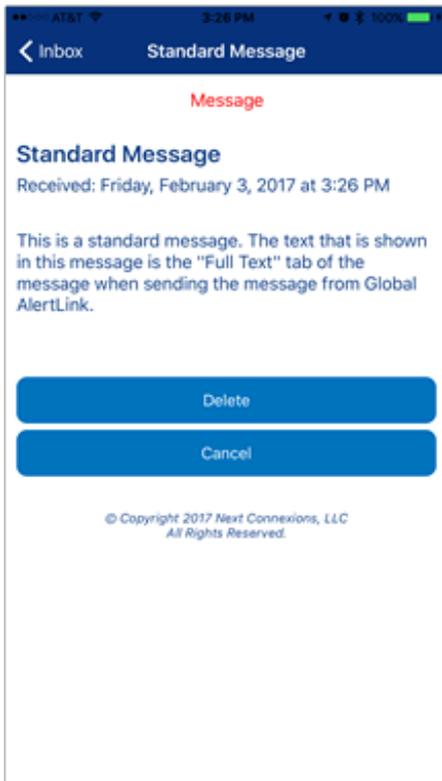
To send ad hoc messages or broadcast messages to a Mobile Push Device Contact Method, the User must select Mobile Push in Step 2 of the Message Setup. Existing Plans that have Broadcast Messages must be updated to include the Mobile Push Contact Method.

When an ad hoc or broadcast message is sent to the mobile push device, it will show up in the Inbox. If the message has not been read, there will be a vertical bar beside the message and it will be bold highlighted.

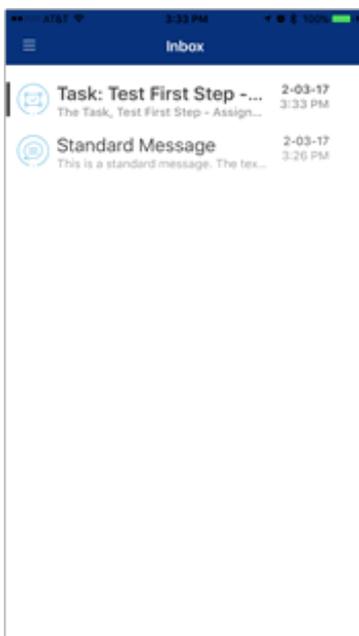


Messages that have reached the Inbox, but not read, will have a device status of Push Success in Global AlertLink.

Click on the Message in the Inbox and you will see the Details on this screen (Figure 14). The red Letters at the top of the screen indicate that this is a Message (ad hoc or Broadcast) along with the title and message text. If the message text is long, the user can scroll down the screen to see the entire message and response details.



The User can click Delete to remove the message from the Inbox or Cancel to leave the message in the Inbox. Notice the message is no longer highlighted and the vertical bar has been removed.



This Inbox has a message and a task assignment. Notice the differences in the icons. Each message type will have a unique Icon so the user will be able to easily identify what types of messages they have in their Inbox.

It is important to note that when any type of message has been read, the Device Status in GAL, changes to Push Read. Users will be able to determine if a push message has reached the device Inbox and if the message has been read. This will be useful when reporting the details of push messages.

Messages with Response Options

When a message is sent with response options and opened in AlertLink Connect, the user can select their response, click Submit, then the confirmation screen pops up. If the user clicks OK, a screen will appear indicating that the response was successfully sent.

Note: The submit button will not be visible when it can no longer be used, i.e. when a Response has been successfully sent.



The screenshot shows a mobile application interface for GlobalAlertLink. At the top, there is a red header with a white back arrow and the text "GlobalAlertLink". Below the header, the text reads: "Event activation date.: \${SYSTEM:EVENTDATE}.
User that Activated the Event.: \${SYSTEM:ACTIVATEDBY}." Below this text is a section titled "Select Response" with two light blue buttons: "1: YES" and "2: NO". Below these are three dark blue buttons: "SUBMIT", "DELETE", and "CANCEL". At the bottom, there is a small copyright notice: "© Copyright 2017, Next Connections, LLC
All Rights Reserved."

When you return to the Inbox, the user will see an arrow beside the message which indicates that the user responded. If the user clicks on the message in the Inbox, the message details will also contain the arrow and highlight which response was selected.

